This document reflects enhancements included in the Fall 2016 release!

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Disclaimers:

- Employee registration does not apply to admin-only services such as General Ledger Interface, ADP Reporting, and Payroll QuickView.

- The registration process outlined in this document does not apply to RUN Powered By ADP® Employee Access®.

- The registration process will vary slightly for employees registering for ADP Retirement Services on the participant website at www.mykplan.com.
Registration

Welcome! ADP is committed to protecting your privacy and ensuring that only you can access your personal information. To assist us in meeting that commitment, you must register with us before using our services.

Before You Begin: You will need Webster’s organizational registration code “WEBSTERU-103” and the URL “https://portal.adp.com” to access your ADP service login page.

The best practice to successfully completing your registration process and reviewing My Webster is to do the following:

1. Plan to spend 15-30 minutes for this process. Set aside other tasks – with focused time, you will be able to ensure your completion of the tasks below and spend some time reviewing the functionality available through My Webster.
2. Close out all browsers and applications except the one you will use for registration.

Employees who need technical assistance with this registration process should contact support@webster.edu or 314-968-5995.

Security Tip: To protect your personal information from fraud, be sure to use a known computer or mobile device with a trusted internet connection.

On the login page of your ADP service, click the link to register and create your ADP service account. Follow the instructions on the page.

Enter your organizational registration code WEBSTERU-103.

If you do not recognize the name of your organization, select No and start over.
Enter your identity information and complete the Google™ reCAPTCHA challenge to continue.

The information requested might vary based on your organization’s setup.

Note: The appearance of your challenge might vary slightly based on your browser and its settings.
Complete the Google™ reCAPTCHA challenge.
Registration for Employees/Associates

Additional Verification

Get and Enter a Code

- If your email address is **unique** within your organization, and
- You have access to the email address displayed during this process.

How this works:

You request a code to be sent to your email and enter it in the personal registration code field on this page within 15 minutes.

Don’t recognize the email displayed on this page or have trouble receiving the code? Use the option to answer identity questions, if available.

Option 2 – Answer Identity Questions

- If your email address is **not unique** within your organization’s records, or
- You do not recognize or have access to the email address displayed on the screen.

How this works:

You select a valid response to each question within 30 seconds.

These questions and their answer choices are generated from public records and other commercially available data sources. Your responses are not used for any purpose other than to verify your identity and are not shared with your organization.
Complete the information required on this page to continue.
Your registration is complete. You can use your user ID and password to access your ADP service(s).

- Activate your email and mobile phone number to receive important notifications from your organization or ADP.
- Manage your account information to keep it accurate.
Activate Your Email Address

During registration, if you provided an email address that is not shared with others in your organization, look out for an activation email from ADP. Click the link in the email you receive from SecurityService_NoReply@ADP.com to complete the activation.

![ADP Generated Message: Activate Your Email Address](image)

Activate Your Mobile Phone

During registration, if you provided a mobile phone number that is not shared with other users in your organization, look out for a text message from ADP. Reply with the code.

**Note:** In some countries, your activation process will differ; so, follow the instructions in the text message to activate your mobile number.

![ADP: Reply with code ####](image)
Forgot Your User ID/Password?

If you forget your login information, you can use the “Forgot Your User ID/Password?” link on your ADP service login page to retrieve your user ID and reset your password. During this process, you will be required to verify that you are the rightful owner of the account to protect your personal information.

Upon successful verification of the information that you entered, your user ID will be displayed.

Congratulations! You have successfully retrieved your user ID of your ADP service account.
To Reset Your Password

Select the “I don’t know my password” option. If you have an email address and/or mobile phone number that is not shared with others in your organization, you can receive and enter a security code.

Send the code to your email or mobile phone…

…and enter it here within 15 minutes.
If you don’t have access to your email/phone or you share your email address and/or mobile phone number with others in your organization, you will be prompted to answer security questions instead.

Upon successful verification of your security code or your security answers, you will be prompted to enter and confirm your new password.

Congratulations! You have successfully retrieved your user ID and reset your password of your ADP service account.